

the robertson

SMALL HOTEL

TARIFFS RACK RATE 2012

Dates	01 January 2012 – 30 April 2012	01 May 2012 – 30 September 2012	01 October 2012 – 31 Dec 2012
Room Type			
1xMANOR HOUSE LUXURY ROOM	ZAR850 pp sharing	ZAR750 pp sharing	ZAR950 pp sharing
2xMANOR HOUSE DELUXE ROOMS	ZAR970 pp Sharing	ZAR870 pp sharing	ZAR1070 pp Sharing
2xSTABLE SUITES	ZAR1,250 pp sharing	ZAR1,150 pp sharing	ZAR1,350 pp sharing
1xSTABLE HONEYMOON SUITE	ZAR1,450 pp sharing	ZAR1,250 pp sharing	ZAR1,550 pp sharing
4xPOOL SIDE SUITES	ZAR1,450 pp sharing	ZAR1,250 pp sharing	ZAR1,550 pp sharing
All rooms and suites have a ZAR200 Single supplements surcharge			

RATES QUOTED ARE

- priced per person sharing per night in South African Rand (ZAR). Rates are valid at the time of booking, but until such time as full and final payment has been received, the price is subject to change without notice. Rates are quoted including breakfast, mini-bar, 14% VAT and 1% tourism levy per person per night. Rates exclude transfers from/to Cape Town, Lunch, Dinner, Bar, Private telephone calls, laundry.

RESERVATION PROCEDURE:

A written request is required to proceed with a reservation. Written confirmation of the reservation is forwarded via e-mail. Once the reservation is confirmed the client is liable for cancellation fees.

PAYMENT:

All reservations must be guaranteed by a valid credit card. Payment can be made by secure on-line payment, direct deposit or credit card. A 50% deposit is required to secure the reservation 30 days after written confirmation. Full and final payment is due 4 weeks prior to arrival. Extras may be settled on departure. Rates are valid at the time of booking, but until such time as full and final payment has been received, the price is subject to change without notice. Should payment not be received as stipulated, we reserve the right to cancel your reservation. In the unlikely event of there being an unscheduled postponement of a reservation caused by bad weather, strikes or any other



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matter beyond our control, it is understood that expenses incurred will be for the client's account. Should payment not be received as stipulated we reserve the right to cancel your reservation.

CANCELLATION:

Cancellations are only effective on receipt of written notification. Cancellation penalties are levied as follows: Any reservation cancelled within 6 weeks of the arrival date – 50% of the total invoiced amount. Any reservation cancelled within 30 days of the arrival date – a charge to the full value (100% of the total invoiced amount) be applicable. Cancellation penalties for Easter and 21 Dec -4Jan –less than 12 weeks' notice prior to arrival – 100% of total invoiced amount. In the event of premature departure the full extent of the stay, as originally booked and confirmed, will be charged. Refunds of deposits/prepayments for bookings are at the discretion of management and are dependent on the ability to re-let the room.

GENERAL

TRANSFERS TO/FROM The Robertson Small Hotel.

Please refer to our reservations office for road transfer requests. Luxury road transfers can be arranged on request at an additional charge.

CHILDREN

Complimentary cots can be provided on request. Children 0-6 years stay complimentary.

Children 7-12 years stay at 50% of the adult rate.

CHECK IN/OUT

Check in time is at 14h00; guests arriving early are welcome to use hotel facilities. Check out time is 11h00; late departures are subject to occupancy /availability.

ADDED VALUE'S

24 Hour internet access in the hotel lounge & Wireless internet access throughout the hotel.

Secure off street parking.

Reservations e-mail address: reservations@therobertsonsmallhotel.com

